

## Standard Warranty Terms

1. The SBM group offers a warranty on its power tools. The warranty period begins with the date of purchase of the product and depends on the particular brand. The warranty period for the power tool is specified in the certificate of warranty, which is issued and filled out upon purchase. The date of purchase, model, serial number, and other data absolutely must be specified in the certificate of warranty. The certificate of warranty and the original receipt must be retained for the entire warranty period.
2. The following defects are eliminated free of charge during the warranty period:
  - 2.1 Damage to tools as a result of the use of faulty materials in the construction of the tool.
  - 2.2 Defects built into the tool at the factory of the manufacturer.  
Defective components of the power tool are repaired for free or replaced by new components during the warranty period. The Customer Service department reserves the right to decide whether the component will be repaired or replaced. Defective parts that have been replaced become the property of the Customer Service department.
3. The warranty does not cover the following:
  - 3.1 Damage (such as cracks, gaps, etc., for example) caused by mechanical stress or due to the effects of corrosive agents, paint, high temperatures, penetration of foreign particles through the ventilation grill of the tool, as well as damage (for example corrosion of the metal parts) resulting from improper storage;
  - 3.2 Defects (for example simultaneous failure of the rotor and stator) resulting from overloading or improper handling, improper use of the tool, or resulting from fluctuations in the power supply network that exceed the normal tolerances. Indications of direct overloading of the products include, among others: visual changes, deformations, or melted parts or components of the tool, Darkened or charred wire insulation resulting from the effects of high temperatures, for example;
  - 3.3 Wear parts and materials (for example carbon brushes, toothed belts, rubber seals, sealing rings, protective enclosures, etc.) as well as removable accessories (for example drill chucks, battery packs, etc.) and wear parts and materials (for example knives, saw blades, sandpaper, drills, lubricants, etc.) except for mechanical damage to the parts stated above that was caused by the failure of the power tool during the warranty period;
  - 3.4 Long-term wear of the tools and their parts (for example expiration of the full service life, high levels of dirt and grime on the inside or outside of the tools, worn lubricants);
  - 3.5 Power tools that have been disassembled or repaired during the warranty period by unauthorized third parties (people or persons) for the purpose of repair;
  - 3.6 Power tools with removed or altered serial numbers and in cases where the data on the power tool itself does not match the data in the certificate of warranty;
  - 3.7 Preventive maintenance performed on the power tools by the purchaser such as cleaning, rinsing, and lubricating, for example.
4. The home use of a power tool in terms of this warranty means the tool is only used at home, i.e. it is not used for a total monthly operating time exceeding 20 hours and requires a rest pause of 10-15 minutes after 15 minutes of continuous use. Any use of the tool beyond this is considered a violation of the operating instructions. This principle does not extend to pumps, generators, battery chargers, and similar devices. The service life of a power tool is approximately 7 years when the conditions stated above are fulfilled.
5. These warranty terms do not by any means override other statutory consumer rights enacted in the corresponding country of use